

UPGRADE-PAKET RT SOFTWARE RELEASE 3

We update your **Uniserv Realtime components** to the newest level and perform the entire upgrade process for you.



Maximum Support

Our experts update your Realtime components to the newest level and provide comprehensive support during the preparation, planning and implementation of the migration of the new release.



Newest Features

Our Release 3 gives you access to the newest features and improvements of our solution. Thus, you can be certain that you can fully and optimally exploit the potential of your Uniserv software.



Relieve your IT Workload

Our upgrade package allows you to outsource the entire upgrade process and relieve the workload on your IT resources. Additionally, this ensures that the Uniserv software always functions reliably.

UNISERV SOFTWARE RELEASE 3

Are you still working with the **UNISERV SOFTWARE RELEASE B?** We can update your Uniserv real time components to the newest level! Our upgrade ensures that you stay on top of developments and always have access to the newest features and improvements. You can be certain of being able to fully exploit the potential of your Uniserv software.

Our software Release 3 provides numerous new functions, such as:

- ▶ Auto-Completion enhances the address check
- ▶ Full text search for Identity Realtime
- ▶ New browser-based, graphic user interface
- ▶ Numerous improvements to the postal check
- ▶ New licence model conforms better to customer demands

OUR SERVICE

Our experts provide you with comprehensive support during the preparation, planning and implementation of the migration to your system. This includes a parallel new installation of the software release in the computer, as well as manual transfer of configuration data from the existing Uniserv installation. We provide:

- ✓ Installation of the software and licence
- ✓ Adaptation of the configuration files
- ✓ Transfer of the index pool for the identity function
- ✓ Check that the installation runs correctly
- ✓ Presentation of new features
- ✓ Update report

YOUR BENEFITS

1. Knowledge of Uniserv software maintenance is no longer necessary
2. Outsourcing of the entire upgrade processes relieves the workload of your IT resources
3. The Uniserv software functions reliably and ensures quality-guaranteed customer master data
4. A competent contact person and rapid implementation of the upgrade
5. Enhanced knowledge of the Uniserv solution by a presentation of its new features



PACKAGES

1

ENHANCEMENT PACKAGE

Upgrade for one further system
€1,200 (per system)

3

ENHANCEMENT PACKAGE

Examination of the current configuration and new functions
(Deliverable: Catalogue of measures)
€1,200 (max. 1 man-day)



BASIC PACKAGE

Installation of the software and licence for one system; check of the running capability of the installation and presentation of new features. Deliverable: New environment & update report

€ 2,400
(+ travel costs and subsistence)

2

SAP ENHANCEMENT PACKAGE

SAP-specific customizing
€1,200

4

ENHANCEMENT PACKAGE

Familiarisation with the new auto-completion function; creation of a prototype
€1,200

THE BASIS FOR OUR SERVICE



DEFINITION OF LICENCES

Together with you we define the conversion of licences. This can include clarifying the number of requests per year, or whether batch requests are required. Licences are not included in the package.



SYSTEM REQUIREMENTS

Release 3 is available for the following operating systems: Windows, RHEL 6 and 7, SLES 11 and 12, AIX 6.1. AIX 7.1., AIX 7.2., Solaris 10 Sparc, Solaris 11, Solaris 10 x86 and HP-UX 11.23 Itanium, as well as HP-UX 11.31 / HP-UX 11i v3 (64-bit server in each case).



STANDARD UNISERV DQ FUNCTIONS

We offer our upgrade package for the Uniserv Standard DQ functions for real time. This contains the postal check, address conversion, duplicate check (max. 3 pools), name conversion, telephone number check and bank check.

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